

FLORIDA STATE COLLEGE AT JACKSONVILLE

COLLEGE CREDIT COURSE OUTLINE

COURSE NUMBER: HSC 2690

COURSE TITLE: Case Management Principles and Practice

PREREQUISITE(S): None

COREQUISITE(S): None

STUDENT ADVISING NOTES: A.A./A.S. Degree

CREDIT HOURS: 3

CONTACT HOURS/WEEK: 3

CONTACT HOUR BREAKDOWN:

Lecture/Discussion/Activities:	Distance Learning 3 (Total - 45 Hours)
Laboratory: N/A	
Other _____:	

FACULTY WORKLOAD POINTS: 3

STANDARDIZED CLASS SIZE ALLOCATION: 20

CATALOG COURSE DESCRIPTION:

This course is an introduction to the practice of case management. Students will review the history of case management, discuss the health care and human services industries and explore the benefits of this specialty practice. A focus on case management models, the roles and functions of case managers, the impact of case management in different settings is provided. Financial concepts in case management are identified, including reimbursement systems and economic issues impacting health care.

SUGGESTED TEXT(S):

Mullahy, C., The Case Manager's Handbook (Third Edition)., Aspen, 1998

Mullahy, C., Student Guide to Accompany The Case Manager's Handbook (Third Edition). Jones and Bartlett, 2005.

OPTIONAL: Powell, S. & Ignatavicius, D., Core Curriculum For Case Management., Lippincott, 2001

IMPLEMENTATION DATE: Fall Term, 2006 (20071)

REVIEW OR MODIFICATION DATE:

COURSE TOPICS	<u>CONTACT HOURS PER TOPIC</u>
I. Historical Perspectives A. 1900- 1990's	2
II. Economic Issues A. Cost of Health Care B. Increasing Consumerism C. Alternative Medicine D. Information Technology E. Changes in the health Care delivery system	2
III. Key Terms/Definitions A. CMSA B. CCM C. Foundation for Rehabilitation Education and Research D. Managed Care E. Practice Setting	3
IV. Essential Areas of Case Management A. Assessment B. Planning C. Implementation D. Coordination E. Monitoring F. Evaluation	5
V. Types of models A. Acute Care B. Social Work C. Utilization Review D. Community- Based E. Geriatric Care F. Managed Care G. Generalist H. Primary Therapist I. Interdisciplinary Model J. Provider-Based	5
VI. Patient populations targeted A. Hospitalized B. Chronic C. High Dollar/High Coast D. Elderly E. Diagnosis Specific	6

COURSE TOPICS	CONTACT HOURS <u>PER TOPIC</u>
VII. Role of the Case Manager	8
VIII. Goals/Skills Utilized	5
A. Conduct early assessment	
B. Assist patients in achieving optimal level of Wellness	
C. Enhance employee satisfaction, productivity and retention	
D. Enable previous level of functioning	
IX. Case Management Skills	6
A. Problem-solving skills	
B. Assessment of variables	
C. Interpretation of clinical information	
D. Develop individualized CM plan	
E. Negotiation	
F. Understanding insurance language	
G. Presentation of several health care options	
H. Documentation of activities	
I. Maintaining confidentiality	
J. Understanding of disease process	
K. Relationship building	
L. Effective verbal/written communication	
M. Change agent	
N. Critical analysis	
O. Organization	
P. Promotion of autonomy	
Q. Assessment	
R. Teaching	
S. Discharge Planning	
T. Team work	
U. Business Acumen	
X. Managed Care	3
A. Preferred Provider Organization (PPO)	
B. Health Maintenance Organizations (HMO)	
C. Physician Hospital Organization (PHO)	
D. Exclusive Provider Organization (EPO)	
E. Third Party Payors	
F. Physician Groups	
G. Government-sponsored Programs	
H. Agencies and facilities	
Total:	45

STUDENT
COMPETENCIES/OBJECTIVES

Upon completion of this course, the student will:

1. Identify historical development of case management.
2. Identify the stimulus for the rapid growth of case management over two decades.
3. Define Case Management.
4. Define key terms associated with Case Management
5. Distinguish between various models of case management
6. Identify the six areas of Case Management
7. Describe various case management models
8. Recognize populations targeted
9. Define the role of the case manager
10. Identify the necessary skills set for case management
11. Understand the principles of managed care



NOTE: Use either the Tab key or mouse click to move from field to field. The box will expand to accommodate your entry.

<i>Section 1</i>	
COURSE PREFIX AND NUMBER: <u>HSC 2690</u>	SEMESTER CREDIT HOURS: <u>3</u>
COURSE TITLE: <u>Case Management Principles and Practice</u>	

Section 2

TYPE OF COURSE: (Click on the box to check all that apply)

<input type="checkbox"/> AA Elective	<input type="checkbox"/> AS Required Professional Course	<input type="checkbox"/> College Prep
<input type="checkbox"/> AS Professional Elective	<input type="checkbox"/> AAS Required Professional Course	<input checked="" type="checkbox"/> Technical Certificate
<input type="checkbox"/> Other _____		
<input type="checkbox"/> General Education: (For General Education courses, you must also complete Section 3 and Section 7)		

Section 3 (If applicable)

INDICATE BELOW THE DISCIPLINE AREA FOR GENERAL EDUCATION COURSES:

<input type="checkbox"/> Communication	<input type="checkbox"/> Social & Behavioral Sciences	<input type="checkbox"/> Mathematics
<input type="checkbox"/> Natural Sciences	<input type="checkbox"/> Humanities	

Section 4

INTELLECTUAL COMPETENCIES:

<input checked="" type="checkbox"/> Reading	<input type="checkbox"/> Speaking	<input checked="" type="checkbox"/> Critical Analysis	<input type="checkbox"/> Quantitative Skills	<input checked="" type="checkbox"/> Scientific Method of Inquiry
<input checked="" type="checkbox"/> Writing	<input type="checkbox"/> Listening	<input checked="" type="checkbox"/> Information Literacy	<input checked="" type="checkbox"/> Ethical Judgment	<input type="checkbox"/> Working Collaboratively

<i>Section 5</i>	
LEARNING OUTCOMES	METHOD OF ASSESSMENT
• Explain the historical development of Case Management	Online discussion questions, written assignments, quizzes and exams
• Identify Key terms and definitions associated with case management	Online discussion questions, written assignments, quizzes and exams
• Discuss the various models and areas of case management	Online discussion questions, written assignments, quizzes and exams
• Demonstrate an understanding of managed care	Online discussion questions
• Demonstrate an understanding of the principles of case management	Online discussion questions, written assignments, final exam

Section 6 Name of Person Completing This Form: Neal Henning 06-01-06