

## FLORIDA STATE COLLEGE AT JACKSONVILLE

## COLLEGE CREDIT COURSE OUTLINE

COURSE NUMBER:	CET 2676
COURSE TITLE:	Unified Messaging
PREREQUISITE(S):	None
COREQUISITE(S):	None
CREDIT HOURS:	3
CONTACT HOURS/WEEK:	4
CONTACT HOUR BREAKDOWN:	
Lecture/Discussion:	3
Laboratory:	1
Other _____:	
FACULTY WORKLOAD POINTS:	3.7
STANDARDIZED CLASS SIZE ALLOCATION:	24
CATALOG COURSE DESCRIPTION:	
<p>This course covers all of the topics necessary for installation, configuration, operation and maintenance of a unified email and telephony messaging system. Unified Messaging provides best practice information for installation, upgrades, and technical level system set up.</p>	
SUGGESTED TEXT(S):	Cisco Documentation
IMPLEMENTATION DATE:	Spring Term, 2003 (20042)
REVIEW OR MODIFICATION DATE:	Fall Term, 2008 (20091) - prerequisite

COURSE TOPICS	<u>CONTACT HOURS PER TOPIC</u>
I. System Specification and Design	8
II. Installation	16
III. User Account Management	24
IV. Hands-on labs and Testing	12
Total:	<u>60</u>

PROGRAM TITLE: Telecommunication Engineering Technology (Converged Networks)

COURSE TITLE: Unified Messaging

CIP NUMBER: 1615030302 (AS) 0615030302 (AAS)

LIST PERFORMANCE STANDARD ADDRESSED:

NUMBER(S): TITLES(S):

01.0 DEMONSTRATE KNOWLEDGE OF BASIC ELECTRONICS--The student will be able to:

01.04 Demonstrate knowledge of computer systems and basic applications.

03.0 DEMONSTRATE PROFICIENCY IN DESIGN AND ANALYSIS OF DIGITAL COMMUNICATION SYSTEMS--

The student will be able to:

03.11 Describe, analyze and evaluate the operation of a coder/decoder (CODEC) IC circuit.

05.0 DEMONSTRATE PROFICIENCY IN THE ANALYSIS OF TELEPHONY COMMUNICATION SYSTEMS--The student will be able to:

05.10 Describe the operation of an integrated voice and data system.

06.0 DEMONSTRATE PROFICIENCY IN NETWORK COMMUNICATIONS--The student will be able to:

06.06 Describe, analyze, troubleshoot and demonstrate the operation of network access devices.

06.10 Design, connect and troubleshoot a Local Area Network (LAN).